Purpose
This newsletter serves to inform you on the most important and recent developments at Queen Beatrix International Airport.

Gateway 2030:
The 1st Phase of Construction has commenced

Aruba Airport Authority N.V. (AAA) is proud to share that the first construction works towards the Gateway 2030 project were recently initiated. The main objective of this phase of construction is to relocate the airport’s main utilities into a new central utility plant, and relocate the main security gate; both of which are necessary in order to make the space available for the expansion of the main terminal facilities. The construction works are being carried out adjacent to the on-going West Apron project, which will provide 3 new additional aircraft parking positions and connect the new taxiway “kilo” to the main terminal apron. Both projects are expected to be completed at the end of this year.

Several groundworks are taking place at the moment, including the location and documentation of existing cables in excavation areas, installation of new sewer connections, and the relocation of the airside and landside fence. Additionally, new temporary Project Management Offices have been built on the site, specially dedicated for the Gateway 2030 project.
AAA actively participated in the Carib Wave 2018, a Regional Emergency Response Training coordinated by UNESCO/IOC and locally coordinated by "Bureau Rampenbestrijding Aruba".

For this training AAA opted to conduct a Table Top Exercise for the management team to become familiar with the new organizational crisis response structure of Aruba which includes clusters of responsibilities and prioritization of actions. AAA will utilize this final action plan to update the airport’s own emergency plan for such calamity.

AAA in collaboration with Setar N.V. recently introduced a new Emergency SMS System. This alarm system was specifically designed and developed for the internal use of the AAA Emergency Response Team which adheres to the internal procedures of the airport and is managed by the Communication & Surveillance Department.

In case of an emergency, one message is sent to the distribution list who will receive in total one SMS, one WhatsApp message and one Voice Call to indicate that an emergency message has been sent. Once activated, the airport management team will come together to centralize all activities thereafter and at the end a thorough report of the emergency can be derived from the system.
AAA together with ATA and Avianca Aruba proudly welcomed for the first time Avianca Club Honores to the island on Thursday, April 12th, 2018.

The group of 32 Avianca Top Sellers from all over the world were warmly greeted upon arrival by AAA, ATA and the Avianca management team.

Avianca Club Honores was escorted to the VIP Room for a private welcome reception with a selective group of invitees and press members.

During the event AAA CEO Mr. James Fazio and ATA CEO Mrs. Ronella Tjin Asjoe-Croes gave a recognition speech as well as a token of appreciation to the Avianca Club Honores Director of Sales for South America, Panama & Caribbean, Rosalicia Arango.
Flag and Anthem Day Festivities

On March 18, Aruba’s Flag and Anthem Day, AAA enthusiastically welcomed over 3000 passengers to the One happy island. Each passenger was warmly greeted by AAA’s volunteers who handed out two of Aruba’s favorite desserts: ‘Drigidek’ and ‘Pan Boyo’.

Happiness Day

AAA celebrated International Happiness Day by spreading the happiness with the airport community and passengers. A group of happy volunteers passed by the offices and in the terminal with a hand full of emoji-cutouts and took a lot of pictures, made funny boomerang videos, and videos with a nice message from the passengers sharing their happiness from Aruba.

Immigrations Day

On March 19, the Local Immigrations Department celebrated Immigrations Day and 49 years of service with a wonderful morning gathering in the Airport’s VIP Lounge.

All Immigrations employees were present for a light breakfast, including the 1st Immigrations employee for Aruba, Mr. Harold “Joy” Fingal. The Minister of Justice, Mr. Andin Bikker recognized their hard work and dedication throughout the years.
AAA will organize its first Fire Safety Awareness Training in April and May 2018. The training is intended for AAA’s Emergency Response Team, Management Team, Airside and Landside personnel, Security Operations Supervisors, IT Department, and Safety personnel.

The trainings will focus on various Fire Hazards on premises and Fire Safety & Prevention including for example, trash bins fire caused by cigarettes, electrical overload of power outlets that cause fire in a duct, and meal-prep in offices that cause excessive smoke and trigger the fire alarm.

The airport’s Safety & Security employee, Mr. Andry Lopez will be participating this year at the Full Scale Emergency Exercise (FSEE) conducted by Atlanta Airport.

The course will include Airports Council International (ACI)-Developing Nations Airport (DNA), International Training Centre For Authorities and Leaders, and Atlanta Airport’s organized seminar on Airport Emergency Planning which will lead up to the FSEE.

This is a great opportunity to experience and learn from one of the busiest airports in the U.S., about new developments in Emergency preparedness.
TSA Air Carrier Inspections

U.S. Transport Security Administration (TSA) Inspection Team together with DCA, recently conducted inspections of the implementation of required security procedures for air carriers with flights to the United States. In accordance with the Preclearance Memorandum of Cooperation (MOC), the team also conducted an observation inspection of Preclearance passengers and accessible property screening checkpoint procedures and selectee screening procedures for commensurability to TSA Standard Operating Procedures (SOPs). As Preclearance passengers do not undergo a U.S. Government inspection upon arrival in the United States, TSA is required to confirm that the procedures and technology are commensurate to those used by TSA.

Automated Weather Observation System

The Government Department of Meteorology recently received a new AWOS/Weather Radar integration installations provided by Vaisala, which is a fully configurable airport weather system that provides continuous, real time information and reports on airport weather conditions. The AWOS measures a combination of parameters including: low level wind shear alerts, rain automatic identification including rain at the airport, in the vicinity of the airport, and beyond the vicinity of the airport within 25 newton-meters, audio/visual alarms for wind shear alerts and other precipitation types or severe thunderstorm alerts, cloud type combining weather radar and lightning data, and daily weather reports to name a few.
New Fire Truck

The Fire Department proudly added a new Rosenbauer Fire Truck to their collection. The Fire Truck is the third of its kind in the Caribbean and this one is specifically fabricated according to the requirements of Aruba with advanced technology. The purpose of this Fire Truck is to provide assistance to aircraft at Aruba Airport in the case of an emergency, for example, an airplane crash. All fire trucks are replaced over time as these need to always be in top condition to perform at an optimal level.

FOD Walk

AAA FOD (Foreign Object Debris) Walks are used as a safety promotion tool of the Safety Management System at the airport. It is primarily used to make the airport community more conscious about FOD’s (any debris that do not belong on the floor on the ramp) and their potential harm to people, infrastructure and aircraft.

By involving the airport community and letting them actively participate in FOD Walks, it significantly helps reduce the quantity of FOD found on the ramp. An FOD Walk takes about 15 to 30 minutes, where participants systematically walk a look out and pick up any FOD found on the Airside.

FOD Walks are organized every quarter and the 1st one was held on March 29th, 2018.
Dufry is the leading global travel retailer providing its customers with a wide array of products and are at the center of three very important and distinct industries: retail, airport and consumer goods industries. Dufry Aruba has a total of 12 stores: 10 of which are located within the airport and 2 in the downtown area.

Dufry aims to create memorable shopping experiences by continuously improving their shops, creating innovative promotions, and welcoming travelers with a big smile while providing them with detailed product information. With the fast-changing technology developments, Dufry Aruba will soon make use of digital technologies in three ways to fulfill these requirements and drive sales by increasing the number of communication touch points to stay connected with customers during the whole span of their trip; through the digitalization of the shops to improve the flexibility & targeting of communications to customers; and finally, by increasing online services for customers such as Reserve & Collect and the loyalty program RED by Dufry.

Dufry’s loyalty program is tailored to travelers and offers customers attractive benefits such as free parking, VIP lounge access and fast track privilege just to name a few.

For more information, visit [www.dufry.com](http://www.dufry.com) or follow them on Facebook - @DufryAruba